



Terminal**CARE** + Wheelhouse Essentials

Real-time terminal visibility, simplified documentation, and reliable long-term support, across truck and rail operations

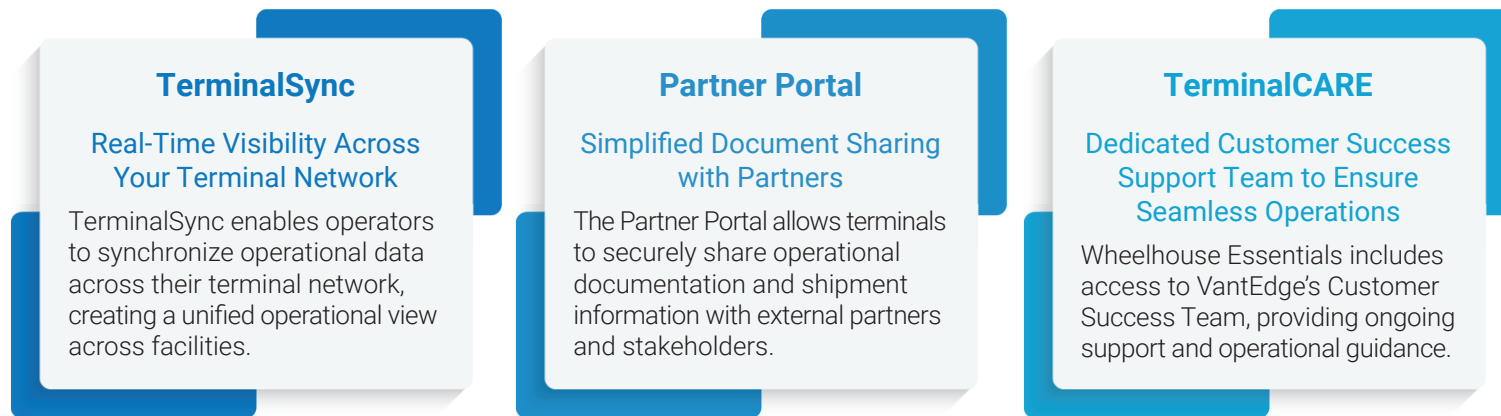
Your Wheelhouse Essentials Subscription Details

Wheelhouse Essentials extends the TerminalBOSS™ platform with the tools and support required to operate modern truck and rail terminals more efficiently

By combining **TerminalSync**, **Partner Portal**, and the **TerminalCARE** support subscription, **Wheelhouse Essentials** connects terminals, partners, and operational data into one coordinated environment, without disrupting proved automation and measurement workflows.

The result is visibility, streamlined collaboration, and a supported platform that continues to evolve with your operation.

Designed for Terminal Operators Who Need:



Key capabilities include

- Real-time visibility across your terminal network
- Synchronization of operational data across multiple terminals
- Centralized operational information for improved decision-making
- Scalable infrastructure supporting terminal network growth
- Improved coordination between terminal operations and logistics activities
- Secure sharing of truck tickets and rail Bills of Lading
- Real-time document visibility for carriers and partners
- Simplified collaboration between terminals and logistics stakeholders
- Reduced reliance on manual document exchanges
- Improved communication across operational partners

Value Offered

TerminalSync allows operators to manage multiple terminals with greater situational awareness, helping improve asset optimization, reduce operational friction, and support more efficient logistics coordination.

By simplifying the exchange of operational documentation and shipment data, Partner Portal helps reduce errors, improve transparency, and accelerate communication between terminals, carriers, and customers.

Our Customer Success Team ensures customers maximize the operational value of the TerminalBOSS™ platform while maintaining reliable system performance.

Your TerminalCARE Subscription Details

Supporting the Long-Term Performance of Your Platform

TerminalCARE ensures that the software supporting your terminal operations remains reliable, modern, and aligned with evolving operational and technology requirements.

Continuous Software Updates and Enhancements

TerminalCARE includes access to ongoing software updates and improvements.



Included:

- Software updates, patches, and performance improvements
- Enhancements driven by regulatory changes, cybersecurity practices, and industry feedback
- Configuration support and enhancements included

Your platform continues improving without requiring major upgrade projects.

Compatibility with IT Infrastructure Updates

TerminalCARE ensures your software remains compatible with evolving IT environments.



Included:

- Compatibility with operating system updates
- Support for database and backend platform changes
- Alignment with infrastructure modernization efforts

Modernize your IT infrastructure without disrupting terminal operations.

Regulatory and Compliance Readiness

Terminal software must evolve alongside regulatory and reporting requirements.



Included:

- Updates aligned with measurement and reporting standards
- Enhancements supporting regulatory compliance

Confidence that your software continues to meet regulatory expectations.

Priority Technical Support

TerminalCARE provides direct access to specialists familiar with your system.



Included:

- Priority access to technical support resources
- Remote support capabilities with customer authorization
- Escalation support when required

Faster resolution when operational issues occur.



Platform Evolution and Operational Support

TerminalCARE ensures that TruckVue™ / RailVue™ powered by TerminalBOSS™ remains a supported and upgradeable platform.

Included:

- ◉ Ongoing software support
- ◉ Protection against software obsolescence
- ◉ Continued compatibility with evolving technologies

Protects the long-term value of your system investment.



Access to Platform Evolution

TerminalCARE subscribers benefit from ongoing product development.

Included:

- ◉ Enhancements driven by industry trends and customer feedback
- ◉ Continuous improvements aligned with modern terminal workflows

Your system continues evolving alongside industry needs.



Training and Application Support

TerminalCARE includes training resources to help teams adopt and operate the platform effectively.

Included:

- ◉ Initial remote training following installation or upgrade
- ◉ Guidance for system administration and operations

Supports faster system adoption and reduces internal training requirements.

Included

- ◉ Direct access to experienced technical support specialists
- ◉ Ongoing guidance to optimize terminal operations and system performance
- ◉ Continuous feedback loop supporting product improvements
- ◉ Training and support as your operations and network grow
- ◉ Modernize IT infrastructure without disrupting terminal operations

Take the Next Step

Talk to an expert about optimizing your truck and rail terminal operations



Call us or request a quote online 24/7
+1 (877) 278-6404 | connect@spartancontrols.com

