## **Discovery Visit**

Emerson's Discovery Visit provides expert level insight into your organization's current Maintenance and Reliability Program as it compares to Industry Best Practices and Emerson's proprietary benchmarks. This independent review will uncover issues and opportunities associated with your current program and provide you with an action plan to move forward.

## The Discovery Visit is a two to three-day on-site evaluation of your maintenance and reliability (M&R) program.

# It provides a valuable opportunity to:

- Explore the level of "business fit" between the companies
- Evaluation by a third-party expert on the status of your current M&R practices, processes and procedures
- Educate part of your organization on M&R best practices

## DISCOVERY APPROACH AND DELIVERABLES

Discovery: Discuss the current Maintenance and Reliability practices, processes, tools and data. In addition to the meetings, we will conduct informal system and data reviews with the objective of forming a comparison to our stated best practices.

**Education:** Conduct a brief maintenance and reliability best practices awareness training session to discuss "what good looks like."

**Findings and Recommendations:** Prioritized summary of our findings and recommendations, noting specific opportunities for immediate improvement.

**Scorecard:** Evaluate your current M&R practices against 25 functional areas of best practices standards and provide a baseline scorecard to portray the current performance.

### **DISCOVERY ELEMENTS**

The Discovery Visit will focus on the core elements required to enable a balanced, integrated and sustainable maintenance and reliability program:

- Organizational Structure
- Work Management
- Materials Management
- Reliability Strategies
- Information Management
- Support and Involvement Management and Craft

### VALUE

This process combines evaluation, analysis and education to help you quickly understand your current situation and understand what you can do to improve.

It provides a basis for developing short- and long-term improvement strategies.



### THE SCORECARD WILL:

- Provide a baseline score of enabling maintenance and reliability elements
- Compare current performance to best practices
- Provide an initial quantification of the scale of the "performance gap"



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